



A BETTER APPROACH TO MICROSOFT TEAMS DIRECT ROUTING

Teams is much MUCH MORE than a PBX.
Your DIRECT ROUTING partner needs to deliver MUCH MORE than a SIP Trunk.

T2M Cloud Works

- Direct Routing gives you more than a SIP trunk with customizable routing and enterprise interoperability.
- Voice ensures resiliency and self-service flexibility "if" Teams goes down.
- Managed SBC is the Swiss Army Knife of global voice. Available anywhere. Useable everywhere.

A full suite of powerful tools Better Together

T2M Cloud Works combines the power of Teams with our unmatched voice solutions.

If Teams or your ISP is down – your voice calls won't be.

Beat back the frustration of downtime with T2M Cloud Works while gaining real-time productivity and keeping your phones ringing, your people connected and your business moving. Experience true cloud resilience while addressing 100% of your legacy voice requirements with T2M Cloud Works – **DIRECT ROUTING, VOICE, and MANAGED SBC.**

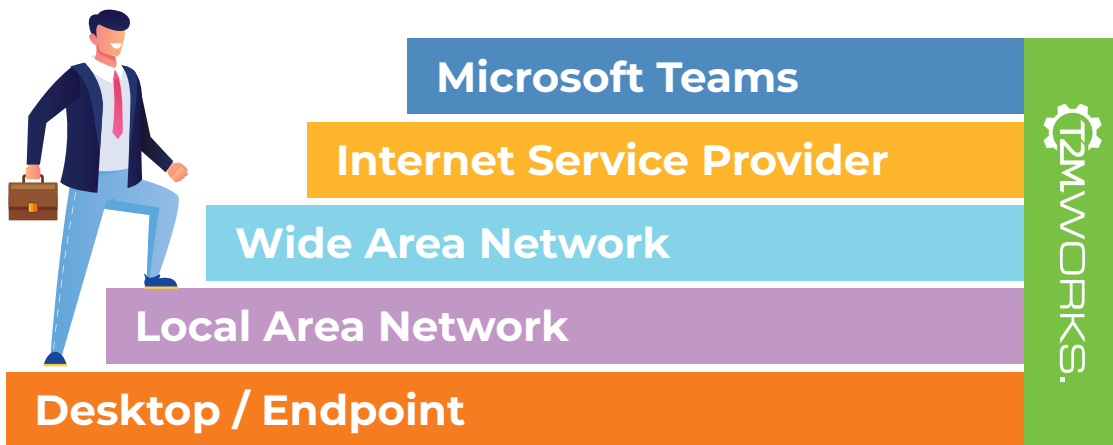
Unmatched Support



Our Comprehensive Support Model is the best.

With the only model of its kind, T2M addresses support across the entire Teams experience including chat, collab, meetings and calling. T2M delivers unmatched “ear-to-ear” trouble ticket resolution.

T2M’s extended support gives your Tier 1 Help Desk an easy escalation point for all things Teams.



Talk to T2M rather than Microsoft Premier Support.

Single Pane of Glass

The T2M Global Management Portal is a powerful, user friendly alternative to Microsoft’s Teams Admin Center. Monitor and manage data from Teams, T2M Direct Routing, T2M Voice and T2M Managed SBC all in a single pane of glass.

Faster is Better

T2M utilizes internally developed analytics packages to better consume and use the telemetry data provided by Teams for troubleshooting. T2M is quicker to diagnose, remediate, and closes issues faster than other service providers in the market.

Vendor Management

Stop the finger pointing. T2M will manage the providers. T2M full stack support handles your issues from the Desktop to the Teams application and all layers in between. Choose easy.

Tier 2+ Incident Escalation

T2M provides your service desk simple escalation for all things Teams. Users and agents don’t have to know whether an issue is specific to DIRECT ROUTING or Teams in general because T2M covers the entire workload.

T2M is your first call...and your last call.

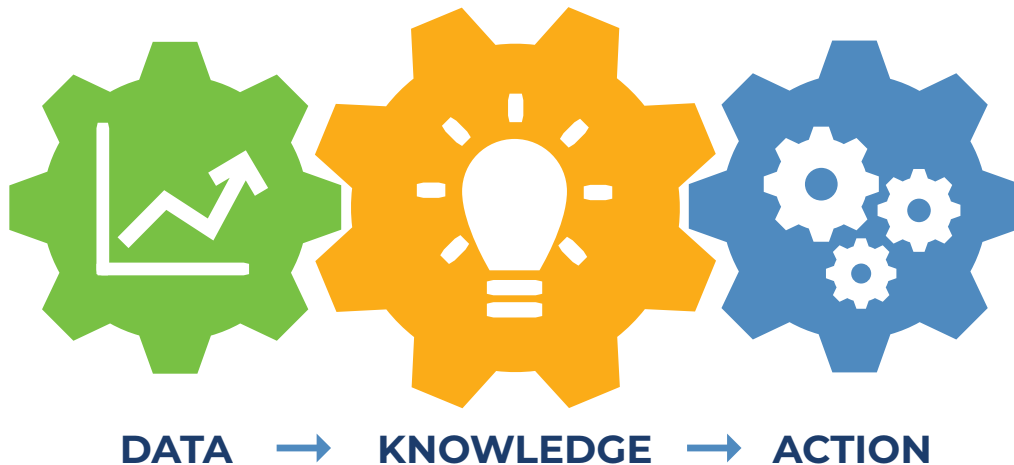


Raise the Bar

Data is useless unless it drives action.

Once T2M Cloud Works is deployed, you have access to a massive amount of data. Our solutions will help you manage it to improve your business outcomes. T2M will put your data to work more effectively than any other provider.

Gain powerful insights to how your organization manages data, compliance and line of business integration across Teams. T2M's unique solutions raise the bar to maximize your Teams investment.



Analytics

T2M designs for action. See how Teams is being used on a daily basis. Review detailed media and network metrics.

Line of Business Integration

Stop moving between your collaboration tool and your line of business tool every time you need to have a conversation.

Compliance Services

Protect sensitive information without hampering collaboration with T2M's low friction compliance controls.

Management Insights

T2M's management portal makes it easy to visualize your data, administer compliance policies, and experience integrated line of business applications.

Elevate your Teams experience with T2M.