

T2M Works: Copilot Overview



T2M Works specializes in integrating innovative technology into daily business processes, fostering a culture of productivity, security, and flexibility. Our approach drives better business outcomes with AI-powered automation, providing unmatched support across all collaboration workloads.

T2M Works provides comprehensive Copilot services for a wide range of users, enhancing collaboration and productivity through AI automation. Our solutions make Modern Work a reality in global collaboration deployments, maximizing collaboration and efficiency. The Modern Work concept by T2M Works is a holistic approach aimed at empowering organizations to achieve more through the integration of advanced technologies - providing the right information to the right person at the right time.



Our approach to deploying AI at T2M Works follows a proven approach to ensure the revolutionary capabilities of AI are incorporated into your business processes securely and cost effectively. This methodology involves several key steps:

1. **Assessment and Planning:** Assessing the current state of your business processes and identifying areas where Modern Work, AI automation, and Copilot capabilities can add value. This includes understanding your specific needs and goals and planning a tailored approach to meet those objectives.
2. **Pilot Implementation:** Deploying Copilot capabilities in a controlled environment to test their effectiveness and gather feedback. The pilot phase helps in identifying any potential issues and making necessary adjustments before a full-scale rollout.
3. **Training and Support:** Providing comprehensive training during the pilot phase to ensure that your team is well-equipped to use the new tools effectively. Ongoing support is also available to address any questions or concerns that may arise.
4. **Evaluation and Optimization:** Evaluating the results of the pilot implementation to measure the impact of the Copilot capabilities on your business processes. Based on the feedback and data collected, further optimizations are made to enhance the performance and efficiency of the AI automation.
5. **Full-Scale Deployment:** Integrating the AI automation and Copilot tools into your daily business operations, ensuring a seamless transition and maximizing the benefits of the new technology.

By following this methodology, T2M Works ensures that the integration of AI capabilities is smooth, effective, and aligned with your business goals. We have developed solutions for customers that create uncommon value by applying AI-automation tools thoughtfully. Some examples follow.

AI Document Automation – AIDA uses AI to automatically extract relevant data from documents such as invoices, contracts, and other items that contain critical information. The system processes documents in real-time, automatically comparing extracted data with structured and unstructured data. Processes dependent on documents can be automated; routing documents based on complex business rules and triggering alerts or exceptions if discrepancies are detected.

Custom Copilots – Our AI-powered tools are specifically designed to enhance business operations by providing tailored insights, automating routine tasks, and boosting overall efficiency. Each Custom Copilot is adaptable to unique workflows, ensuring seamless integration and scalability as our customers grow. By automating repetitive tasks, minimizing human error, and delivering actionable insights through advanced analytics and real-time communication, Custom Copilots empower better decision-making, enhance collaboration, and improve customer experiences. With continuous learning, built-in data security, and cost efficiency, Custom Copilots are a strategic asset aligned with business goals.

Call Analytics – Call Analytics is a cost-effective, AI-powered solution that transforms voice interactions into valuable, actionable insights. Easily implemented and highly efficient, it delivers advanced voice analytics at a fraction of the cost of traditional alternatives. Key features include automatic transcription, sentiment analysis, call summarization, key phrase identification, speaker identification, real-time analytics, intent recognition, and automated Teams notifications. This comprehensive tool not only enhances the quality of voice interactions but also drives informed decision-making, improves operational efficiency, and ensures compliance with industry standards.

About T2M

T2M Works is a leader in Modern Work solutions, specializing in integrating cutting-edge technologies to enhance business operations. T2M champions global collaboration, efficient communication, and robust support systems, empowering organizations to achieve superior outcomes.



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