T2M Smart SIP Trunks

Microsoft Teams is much more than a PBX. T2M is the Direct Routing Service Provider that delivers much more than a SIP trunk. T2M Smart SIP Trunks combine the power of Teams with Smart Cloud Services. Smart SIP Trunks allow calls to be seamlessly forked between an existing PBX and Teams. Increase the value of your Teams investment with T2M Smart SIP Trunks.
Moving to Teams is no longer an either-or-decision.

Smart SIP Trunks Overview

Forking
Smart SIP Trunks allow calls to be forked to an on-premises phone system and simultaneously be sent to Microsoft Teams. T2M Smart Cloud Services gives you the power to maintain both.

Co-existence
Your calling platforms now co-exist. Migrate users, common area phones, call queues, contact centers, and remote sites at your own pace. Maximize the value of Teams and minimize the disruption.

User Choice
End-users make the decision of how to answer a call based on their preference. Choose the device you want. Soft client, phone, mobile app.

Resilient
T2M Smart SIP Trunks with call forking, enable de-facto resiliency. Maintain your legacy calling platform and turn up Teams Voice. Minimize your risk for voice processing downtime.

Fully Managed
T2M Smart SIP Trunks are built in a hyper-scale cloud environment and provided as a fully managed service. T2M provides an intuitive administration portal and 24/7 help desk.

Future Proof
T2M Smart Cloud Services empower more than call forking. Smart SIP provides a path forward to SMS in Teams, call recording in the cloud, transcription, workflow automation, natural language chatbots, and more.